

Minimum System Requirements for Optimal Learning Experiences

■ ■ Modern Browsers:

Use most recent versions of Google Chrome, Safari, iOS, Android, IE 12+

■ ■ Firewall Administration:

Individual security and firewall settings can affect course function

- Configure your server to open *.limelight.com and *.llnwd.net.
- Open ports 80 (HTTP), and 1935.

■ ■ Bandwidth:

2 Mb connection or better is recommended for smooth course behavior. This will depend on the number of concurrent users at the location.

Items that will affect Bandwidth:

- Number of individuals accessing the internet. When multiple people use a single connection, more devices consume the finite bandwidth of the connection.
- Wireless (WiFi) connection and routers
- Proximity to routers
- Number of Internet-based processes you use on your computer
- Location

■ ■ Hardware:

Windows 8 or higher (Memory: 4GB) is recommended.

■ ■ Whitelist URLs:

The following URLs need to be “whitelisted” (meaning allowed access) in order for videos to run on networks with firewall restrictions:

- courses.redvector.com
- aicc.redvector.com
- trinilearn.hs.llnwd.net
- trinilearn.wmod.llnwd.net
- industrial.redvector.com
- aec.redvector.com
- *.redvector.com
- *.vector-solutions.com
- bam.nr-data.net
- trinilearn.vo.llnwd.net
- trinilearn.wmod.llnwd.net
- scorm-cloud.centrelearn.com
- redvector.convergencetraining.com
- analytics.convergencetraining.com
- *.convergencetraining.com