Vector LMS Technical Summary

Technical Overview

A cloud-based, secure, scalable and reliable Software-as-a-Service (SaaS) application designed specifically for the needs of Public Safety agencies. Please refer to the product data sheets / brochures for features and configurability.

Cloud Based

All data is hosted within a secure environment and accessible through a browser. As a SaaS solution, it helps eliminate the operational (OpEx) and capital expense (CapEx) associated with maintaining the application, on-premise hardware, connectivity, and other Infrastructure.

Secure

Our software can be accessed via a fully encrypted SSL.
All data in-flight to and from our AWS servers is TLS encrypted and all databases are encrypted at rest.

Scalable

It can grow with you as it's configurable to your department's structure, hierarchy, operating rules and data provision for external systems.
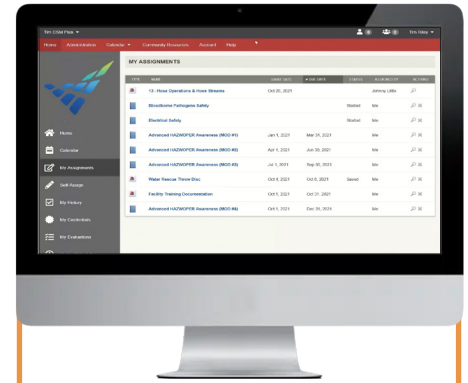
Reliability

It is composed of multiple, scalable, redundant servers located geographically throughout the United States and Canada providing redundancy across multiple AWS Data Centers. All resources are load balanced and provide automatic failover. We support 99.99% uptime with pre-scheduled and announced maintenance windows when needed.

Data Sharing

You can configure data reporting and exports to provide different views of your data, as well as focused insights into your agency's training program.

System Requirements

- Web Browsers:
  - Google Chrome v50+
  - Mozilla Firefox v50+
  - Safari

- Connection:
  - 1Mbps minimum

- HTTPS Connections

- Cookies must be enabled

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