



Transform Your Professional Standards Management with Pro Standards Tracker

Pro Standards Tracker Streamlines Internal Affairs,
Enhances Accountability, and Empowers Early Intervention



Pro Standards Tracker empowers agencies to monitor the health of the department, track personnel trends, navigate potential risks through early intervention, and ensure an actionable path towards accountability and excellence. Modernize how your agency manages critical professional standards processes, from complaints and compliments to use of force and employee wellness. Simplify internal affairs, ensure compliance, and identify personnel trends for timely intervention.



Replace inefficient handwritten forms, spreadsheets, and email communications and modernize your manual processes for internal affairs, use of force, pursuits, awards, peer-to-peer compliments, public reports, and more.



Implement proactive **Early Intervention** to identify personnel who may benefit from **health and wellness resources or additional training**, helping to mitigate risk and support long careers. Meet state EI mandates and accreditation standards.



Enhance accountability and transparency with robust tracking, real-time reporting, and powerful dashboards that provide detailed data for informed, actionable insights and actions. Collect community feedback through an optional public-facing portal for compliments and / or complaints.



Simple and Effective Early Intervention System

Identify employee trends and personnel who may benefit from health and wellness resources. Set specific criteria, point allocations, and thresholds to trigger alerts, with a dedicated dashboard to visualize personnel conduct and related details. Track employee wellness and involvement in triggering events; add personal details that provide additional context to inform your agency's supportive actions.



Use of Force and Pursuit Tracking That Meets or Exceeds Accreditation Standards

Collect all needed UoF and pursuit information, including incident details, officer information, subject details, injuries, corrective action, and more. Customize forms to meet agency needs and streamline reviews and approvals with multi-level supervisor workflows and alerting. Pro Standards meets (or exceeds) state accreditation standards for UoF and pursuit reporting.



Conduct and Wellness and Related Impacts

Track events as they happen, whether out-of-the-ordinary behavior, significant or triggering events that an employee is involved in, and other incidents that are associated with conduct and wellness. Leverage the side-by-side dashboard graphs to compare conduct and wellness events to identify potential causal links.



Compliments, Complaints, Awards—and an Online Citizen Portal

Document all supervisor, peer-to-peer, and citizen compliments, complaints, and / or employee awards to help identify positive performance or potential issues. Easily include in performance reviews to provide tangible context for ratings. Track corrective actions, resolutions, and share via employee dashboards for transparency and improved self-awareness. A dedicated, customized online portal makes it easy to collect citizen feedback and improve community engagement.



At-a-Glance Dashboards and Powerful Reporting

Get a real-time overview of your entire agency's professional standards activities, with the ability to select specific timeframes and categories to drill down for more information. Access out-of-the-box reports or create your own custom reports by selecting desired data fields. Provide comprehensive data to support mandatory annual reporting requirements.



Easier Access to Information—with One Login

Frontline has nine cloud-based solutions under one login; leverage multiple solutions without having to log into separate programs. The consistent user interface helps your team become proficient with the application faster, to expedite your return on investment.