Centralize and Elevate Public Safety Employee Evaluations with Performance Tracker

Performance Tracker Empowers Public Safety Agencies with Data-Driven Performance Management From All Aspects

Frontline Performance Tracker revolutionizes how law enforcement agencies and emergency communication centers manage, track, and analyze employee performance evaluations. This innovative solution modernizes manual processes, provides instant access to critical data from other performance-related sources, and ensures high-quality, consistent evaluations across your entire team. Move beyond traditional HR software and elevate your workforce effectiveness with centralized and unparalleled insight into every aspect of employee performance.
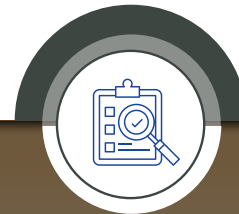
Data-driven and wholistic evaluations drive higher performance and better employee engagement. Easily access data from other Frontline solutions, like compliments, awards, policy violations, conduct, and even health and wellness-related events to provide a more accurate and consistent portrayal of every employee.

Gain full control of your performance review process, ensuring deadlines are met and the process is seamless. Administrators have full access to all evaluations and can define review periods (monthly, quarterly, mid-year, annual, ad-hoc), workflows, deadlines, approval processes, and more.

Enhanced performance review consistency and aid evaluators with Standard Evaluation Guidelines (SEGs). The built-in score definitions at the individual question level and overall evaluation ratings help evaluators know which score or performance label to select to drive more consistency across all evaluators.

Performance Management That Works for Your Agency (vs. Generic HR)

Capture the data that means the most to your agency and employee performance metrics. Easily create performance campaigns that align with your preferred frequency of evaluation cycles. Administrators can quickly bulk assign employees to evaluators and reuse the performance campaign in the next cycle for easy "rinse-and-repeat" time savings. Easily transfer data to your county or city HR program as needed.

More Wholistic, Data-Driven Performance Evaluations for Public Safety

Public safety agencies track a variety of performance-related information, including significant events that personnel have been involved in professionally or personally (i.e. incidents involving children, suicide, domestic violence, etc.), conduct-related events (i.e. use of force, policy violations, pursuits, etc.), citizen feedback, awards, advanced trainings, and more. Frontline Performance Tracker links directly to other Frontline solutions to make it easy to quickly gather additional performance-related information. Evaluators can also easily access employee historical information and include data deemed helpful (documented in the Activity log section) to validate ratings, provide a more comprehensive evaluation.

Customizable Forms, Ratings, and SEGs

Create as many customizable evaluation forms as needed for different roles, specialties, or ranks within your agency. Use rating labels (e.g., "Needs improvement," "Meets standard," "Exceeds standard," "NA"), point-based ratings (e.g., "1-10" or any numerical scale), narrative-based input, or a combination of these. Leverage the Standard Evaluation Guidelines (SEGs) tool to include definitions for more evaluator consistency and require commentary to help explain a low and/or high score.

More Insight and Less Administrative Workload

Administrators have full access to all evaluations to easily review progress and find where any evaluation is in the approval or signature process. Set and track goals with due dates and milestones. Leverage automated notifications for assigned and overdue reviews, send reminders to help employees stay on track, and streamline multi-level approvals to keep the process streamlined.

Easier Access to Information—with One Login

Frontline has nine cloud-based solutions under one login; leverage Pro Standards Tracker, Training Tracker, Policy Tracker, and more without having to log into separate programs. The consistent user interface helps your team become proficient with the application faster, to expedite your return on investment.