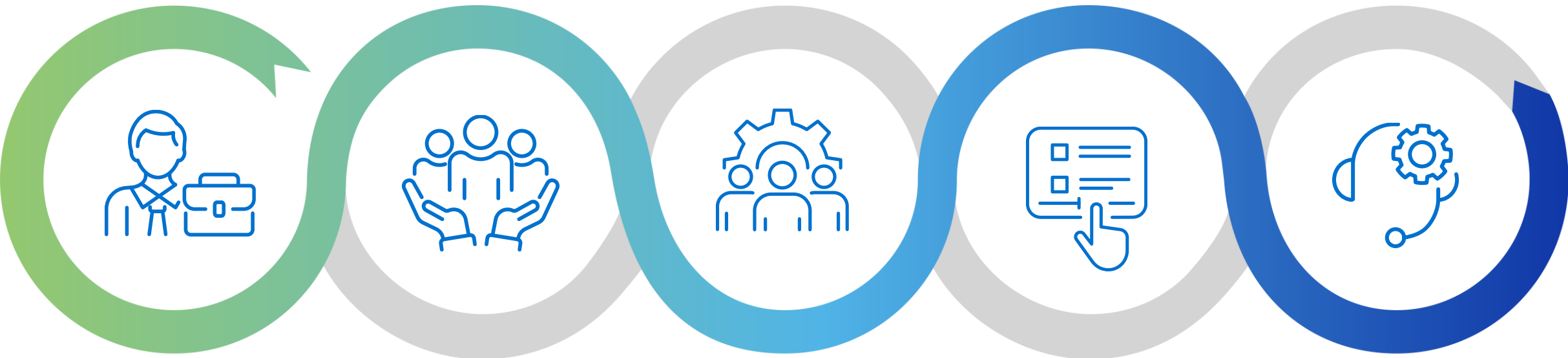# Customer Success Model

The Vector Customer Success team is dedicated to ensuring you hit the ground running and exceed your program goals.

Account Manager

A dedicated account manager will be assigned to you to service your account.

Customer Success Manager

Your Customer Success Manager is here to help you improve you Experience.

Implementation & Training

Our implementation & Training team will make sure that you are setup and trained for success.

Online Resources

You have a question we have an answer for you to easily access our online help articles, videos, and community.

Technical Support

Our dedicated team will work with you to resolve an issues through chat, phone, or email.

VectorSolutions™