



## CASE STUDY Titusville Fire Department

### Titusville Fire Department Tracks and Manages Resources with Vector Check It

When looking for a cloud-based solution for their department's inspections, Chief Jeffery Harris and Chief Greg Sutton of Titusville Fire Department (FL) found their answer in Vector Check It. Already a user of TargetSolutions for training management, it was an easy choice to add the inspection application to their site.

Since implementing Vector Check It in early 2020, Titusville Fire Department can better track resources and keep things from falling through the cracks with detailed apparatus, equipment and inventory checks.

Chief Harris and Chief Sutton were looking for a solution for tracking inspections and inventory control as traditional methods were not effective or efficient enough to manage all the resources used by their department. Harris recalled a time when a piece of equipment from their department, that they hadn't realized went missing during a call, turned up at a flea market.

Learning from incidents like these, the department was determined to improve how they could track items such as their brand-new air packs and bottles.

Now, with Vector Check It, their members can use their own mobile devices to inspect apparatus, account for every piece of equipment and ensure everything functions properly. The mobile application also makes it simple for personnel to input updates on the go, such as gas during a fill up, so they don't have to worry about remembering to log it into a computer later.

In addition to routine inspections, Vector Check It allows department members to give detailed explanations when an item fails a checklist step. For example, if an apparatus is leaking oil, personnel can upload a picture of an oil stain from the station and notify the department.



#### Improved Communication throughout the Department

Chief Harris and Chief Sutton agreed the communication features in Vector Check It also help keep everyone on the same page. Sutton explained he gets an email when something goes wrong and he can address it sooner.

Additionally, with the Tickets module, members have a clear visual of department resources with work orders. Personnel can easily monitor the status of apparatus or equipment that's broken, out for repair, or back in service.