

# Transforming Safety and Efficiency at Woodgrain

*How Woodgrain Streamlined Incident Reporting, Improved Accountability, and Drove Operational Efficiency Across Multiple Locations*



For 65 years, Woodgrain has been a family-owned and operated leader in manufacturing premium wood products, specializing in mouldings, doors, and windows for both residential and commercial applications.

With more than 30 locations across the United States and Chile, Woodgrain is committed to providing innovative and sustainable solutions to the building materials industry.

## The Challenge

Before implementing Vector EHS, Woodgrain faced several operational challenges, especially around incident reporting and tracking. Alerts and reports were often delayed or inconsistent, largely due to reliance on email systems that were prone to errors and lacked standardization. With roles frequently changing, it became difficult to keep distribution lists up-to-date, which meant the right people weren't always notified about safety incidents in a timely manner. Additionally, they struggled with the accuracy of key metrics, particularly recordable incidents and lost time rates, due to inaccurate tracking of temporary workers' hours.



## The Choice

Partnering with Vector Solutions allowed Woodgrain to implement a unified system that streamlined and standardized safety management across all their divisions. Vector's comprehensive suite of features, including training, incident management, and hazard tracking, made it the ideal choice to bring consistency and efficiency to the company's safety operations.

*"Vector was the most versatile system. It had everything we needed, from training management to incident tracking, all in the platform."*

— Daniel Mitchell  
EHS Manager

## The Change

The shift to Vector Solutions brought immediate and long-term improvements to Woodgrain's operations. Key benefits include:

- **Efficient Incident Tracking**  
Quickly tracking incidents and alerting the right people instantly.
- **Consistent Reporting**  
A single system ensuring standardized incident reporting and reliable data.
- **Corrective Action Assignments**  
Easily assigning and following up on corrective actions to prevent future issues.
- **Accurate Metrics**  
Eliminating reporting errors and gaining clear visibility into safety metrics.
- **Informed Decision-Making**  
Leveraging accurate data to drive informed decision making.

*"Now, we can track everything from initial incident alerts to full investigations and corrective actions, all in one system, which has increased our accountability."*

— Daniel Mitchell  
EHS Manager

Additionally, implementation of Vector's Learning Management System (LMS) has streamlined training processes, especially for employees transitioning into new roles. With the LMS, Woodgrain can assign specific training to employees and track their completion, ensuring all safety training is up-to-date and easily accessible.

*"With the LMS, there's no question whether training was completed. It holds everyone accountable, which is crucial in a manufacturing environment."*

— Daniel Mitchell  
EHS Manager

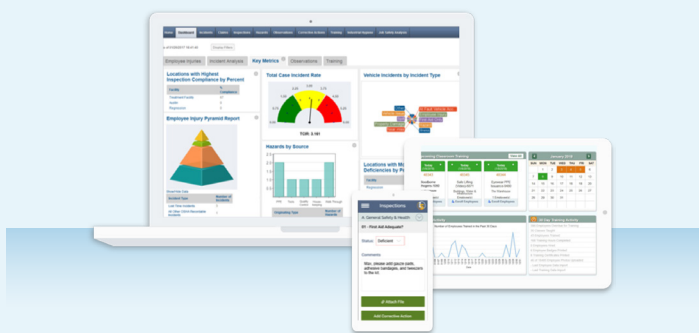


Since implementing Vector's EHS and LMS products, Woodgrain has gained better visibility into safety incidents and improved accountability, leading to more accurate reporting and smarter resource allocation. By centralizing incident reporting, improving real-time tracking, and streamlining training, Woodgrain has successfully aligned its safety operations with company-wide goals. This has created a more proactive, data-driven approach to safety, ensuring Woodgrain meets the highest standards of safety and compliance. With Vector Solutions, Woodgrain is well-equipped to continue its commitment to innovation and sustainability, driving ongoing success in the building materials industry.

*"It's clear that Vector Solutions was the right choice for us. It's customizable and adaptable, making it suitable for our diverse operations."*

— **Daniel Mitchell**  
EHS Manager

Interested in hearing more from Daniel about the Woodgrain and Vector Solutions partnership?  
Watch the customer testimonial [here](#)



Join leading organizations across the country that have transformed their EHS programs with our comprehensive solution. Streamline EHS tasks and reports with one platform to gain insights, drive action, and build a proactive safety culture.

- Incidents, claims, and OSHA recordkeeping
- Corrective actions
- Dashboards, metrics, and reports
- Inspections and observations
- Risk management
- Safety data sheets (SDS)

[Learn More About Vector EHS](#)